

Gentlemen:

I would like to receive the following service plan:

A ANNUAL CLEANING & TUNE-UP PLUS STATE REQUIRED COMBUSTION EFFICIENCY TEST.

B ANNUAL CLEANING & TUNE-UP, EFFICIENCY TEST, PLUS OIL BURNER SERVICE

C ANNUAL CLEANING & TUNE-UP, EFFICIENCY TEST WITH OIL BURNER SERVICE, PLUS OIL BURNER PARTS

NAME AND ADDRESS



Signed by _____ Home Phone _____
5/18 KINDLY SIGN AND RETURN PROMPTLY Bus. Phone _____
 Request Automatic Renewal Cell Phone _____

A \$159.95

ANNUAL CLEANING AND TUNE UP PLUS STATE REQUIRED COMBUSTION EFFICIENCY TEST

With this once-a-year cleaning and tune-up, we will inspect your boiler or furnace and clean as needed; clean smoke pipe, base of chimney, clean oil burner, strainers, nozzle, reset ignitors, check insulators, test transformer motors; adjust burner flame; test, adjust burner air leaks; perform state required combustion efficiency test. Also flush L.W.C.O. on steam boiler, check pressure on hot water system, drain expansion tank if necessary; replace air filters in hot air unit. (max. 2 hr. time per unit)

NOTE: If there is an additional oil fired hot water heater.....the cost is at the respective plan rate less a \$35.00 discount.

(Cost of Replacement Parts Additional)

B \$259.95

INCLUDES 'PLAN A' SERVICE PLUS LABOR ON OIL BURNER SERVICE CALL*

This plan provides you with the annual cleaning and tune-up, efficiency test and in addition protects you from the cost of any necessary service calls on your oil burner or oil burner controls when made during normal working hours.*

*** Normal WORKING HOURS**

Monday thru Friday 7 am to 5 pm
Saturday (Oct. 1-Apr. 30) 7 am to 12 noon

NOTE: Labor for calls covered by our service contract, but made other than normal working hours, will carry an "after hours" charge of \$60.00 per hour.

Applied to Plan B and Plan C Agreements.

Effective date of Plan B and Plan C is from date reply card is returned until following May 31st.

(Cost of Replacement Parts Additional)

BY SELECTING PLAN B OR PLAN C, CUSTOMER AGREES TO AUTOMATIC DELIVERY SERVICE.

C \$377.95

INCLUDES 'PLAN A' AND 'PLAN B' SERVICE PLUS OIL BURNER PARTS

This plan provides you with the annual cleaning and tune-up, efficiency test, plus service on your oil burner and controls and in addition any part listed below will be replaced or repaired without charge should it be necessary.

- | | |
|-------------------------|---------------------------|
| Standard Burner Motor | Oil Filter Cartridge |
| Burner Fuel Pump | Motor Drive Coupling |
| Ignition Transformer | Barometric Draft Control |
| Burner Fan | Standard Thermostat |
| Blast Tube & End Cone | Fan Limit or Pressuretrol |
| Air Turbulator | Aquastat Control |
| Insulators & Electrodes | Circulator Relay Control |
| Magnetic Oil Valve | Master Relay Control |
| Nozzle | *Combination Control |

ALSO: Glass gauge, toggle switch, motor pulley, motor mounts, drive belt, fiberglass air filter (limited to 2), blower motor (max. 1/2 H.P.) CAD Cell Assembly, Fan Board Control

*See Item 9 under conditions.

CONDITIONS

1. This agreement DOES NOT cover cost of repairs (labor and material) to the following items: Repair or replacement to furnace or boiler; cracked heat exchanger; leaking boiler; combustion chamber; steam or hot water piping; hot air ducts; radiation; air vent valves; water feeder or water-related items and water-damaged parts; low water cut-off; pressure relief or regulating valves; steam or hot water pressure gauges; hot water coil; expansion tank; water circulator pump; zone valve or motorized dampers; automatic flue damper; heat reclamer device, draft inducer, power vent, battery operated or programmable thermostat, labor resulting from false CO detection, air cleaner media, air blower; air handler; smoke pipe; humidifier; rewiring, oil lines; draining; filling; venting of hot water system, air conditioning or any other repairs or parts beyond those mentioned above.
2. This agreement DOES NOT cover cost of repairs (labor or material) when damage has been caused or service is required due to leaking boiler or valve, water flooding cellar, water in oil tank, frozen or plugged oil line, no power, low voltage or power surge, damage resulting from inadequate voltage during generator hook-up, lightning, draft problem with chimney or power vent, service required as result of inadequate replacement air from use of attic or whole house fan, storm, fire, freeze-up, act of God, accident, tampering or abuse. It DOES NOT cover labor when problem results from switch being accidentally turned off, blown fuse, thermostat being incorrectly set, customer's refusal to be on automatic oil delivery service, or when oil delivery is withheld due to credit reasons. Also this agreement does not cover the oil tank or damage to the oil tank or any environmental cleanup costs or other costs resulting from oil leaking out of the tank.

3. We must inspect oil burner, furnace or boiler, controls to confirm that same is in satisfactory working order before accepting this Agreement. Any customer without a previous service contract is subject to a 30 day probation period and required to have annual clean/service performed within 30 days to satisfy our inspection requirements and if necessary have the unit brought up to compliance levels before the service contract goes into effect.
4. Prices quoted apply to residential heating equipment only (max 2.00 gph). Plan B and C are not applicable to low pressure G. E., commercial style units, Beth. Dyn., or obsolete burners.
5. This Agreement is available only to customers who purchase an entire year's fuel oil supply from our company at prevailing market price. To be eligible for Plan B or C, a minimum of 400 gallons is required. Fuel oil purchases from another supplier will void this Agreement. Other circumstances that void the coverage are as follows: (A). Receiving fuel oil in your tank as a gift from another source. (B). Transferring pump out oil into your tank from another storage tank. (C). If VDOC has to delay or terminate deliveries due to unsatisfactory payment of bills.
6. This agreement is void if the customer permits any person other than our employees to render service to the oil burner except as instructed by us.
7. Our obligation to furnish any parts is subject to their availability through normal sources of supply. We cannot guarantee replacement of parts out of manufacture.

Conditions continued (over)



VAN DOREN OIL CO.
ROUTE 22, BOX 154
WHITEHOUSE, NEW JERSEY 08888

STAMP
HERE

VAN DOREN OIL CO. Offers You 3 Plans For Housewarming Comfort (908) 534-2125



CONDITIONS (cont.)

8. This Agreement DOES NOT cover liability for injury or damage resulting from defect in the operation or non-operation of the customer's burner, controls, or any other equipment. It does not cover liability for loss or damage should equipment catch fire, or from delay or failure to supply service or material when such delay or damage or failure is due to conditions beyond our control.

9. Combination control with built-in aquastat, circulator relay and safety relay (MH 8182 series) and Air Conditioning Relay (HW 8184M) is covered only to the cost of the defective component part or maximum \$200.00 allowance.

10. Rates for above plans are effective until September 30th. Availability after October 1st is subject to approval and price change. Plan B and Plan C policies are non-refundable.

11. Plan B and Plan C are effective the date the reply card is received until the following May 31st. The base cost will be billed when the card is received. The cleaning service will be performed sometime during the next 12 months. We will schedule that with you. Additional items or time not covered during the annual service will be billed separately after the service is performed.

12. It will be the final responsibility of the customer to make arrangements with Van Doren Oil for scheduling the annual cleaning and tune-up. If customer has not been contacted by Van Doren Oil to schedule the cleaning

within 90 days of mailing in reply card, it is customers responsibility to call and verify that the reply has been received.

13. In the event customer is on vacation or otherwise not living in the house on a daily basis, it will be the responsibility of the customer to have the heat checked once each day during extremely cold weather when pipes or fixtures may freeze and break if heat goes off.

14. Limitations of Liability: Disclaimer.

All labor is guaranteed for 30 days, subject to the limitations as stated below. Material warranty is subject to the manufacturer's guidelines. COMPANY will not be responsible for secondary or consequential damages, nor will COMPANY be responsible for loss or damages due to or resulting from vacant or unattended premises, changes in oil consumption, or from delays or failure to render service or damages caused by Acts of God, strikes, material or labor shortages, fire, flood, accidents, abuse or misuse of the equipment, or other conditions not within COMPANY's control. COMPANY'S LIABILITY IS LIMITED TO THE REASONABLE VALUE OF THE SERVICE AND PARTS OFFERED IN EACH TYPE OF CONTRACT NOT TO EXCEED \$1,000.00, AND COMPANY'S SOLE LIABILITY IN THE EVENT OF A FAILURE TO PERFORM WILL BE THE REASONABLE COSTS OF THE SERVICE AND PARTS SPECIFIED UNDER EACH TYPE OF CONTRACT NOT TO EXCEED \$1,000.00. COMPANY MAKES NO OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE EXCEPT AS EXPRESSLY SET FORTH HEREIN.